Nucleus Go client view

Nucleus platform user guide

Edition   01

Date of publication   24/4/2019

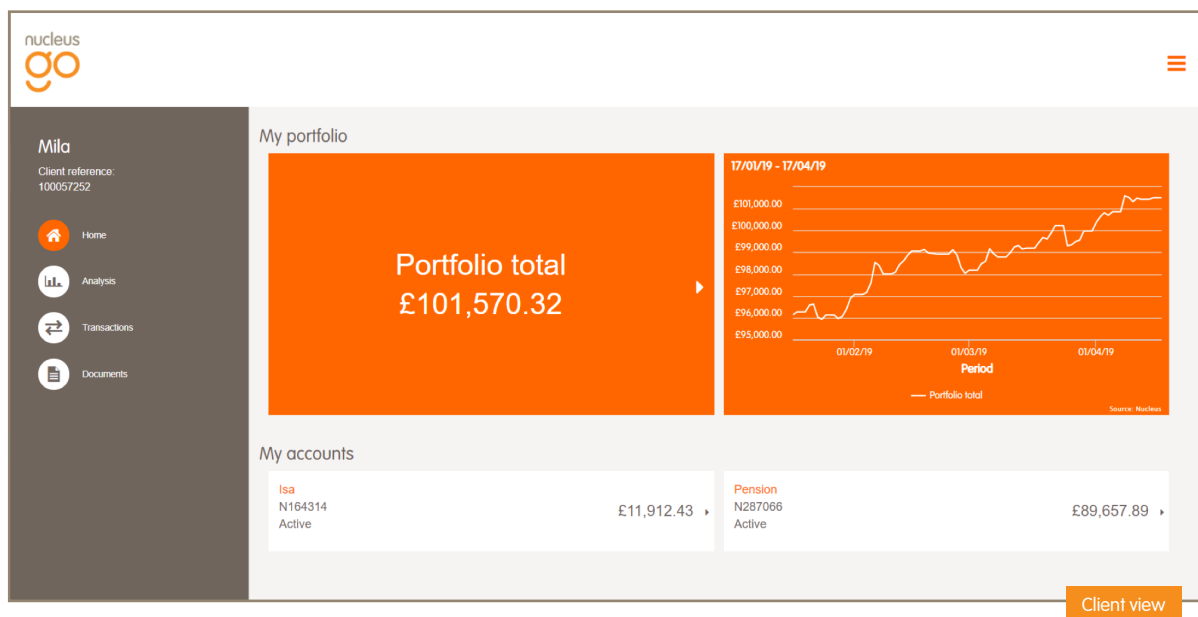# Contents

Introduction

1.0 Introduction

This guide is designed to help you understand how your client views their portfolios using Nucleus Go, and where you can find corresponding information on the platform or by using Narrate. This guide has been developed using dummy data to help give you a visual overview of what your client can see on Go, and where you can find the corresponding information using the platform or Narrate.
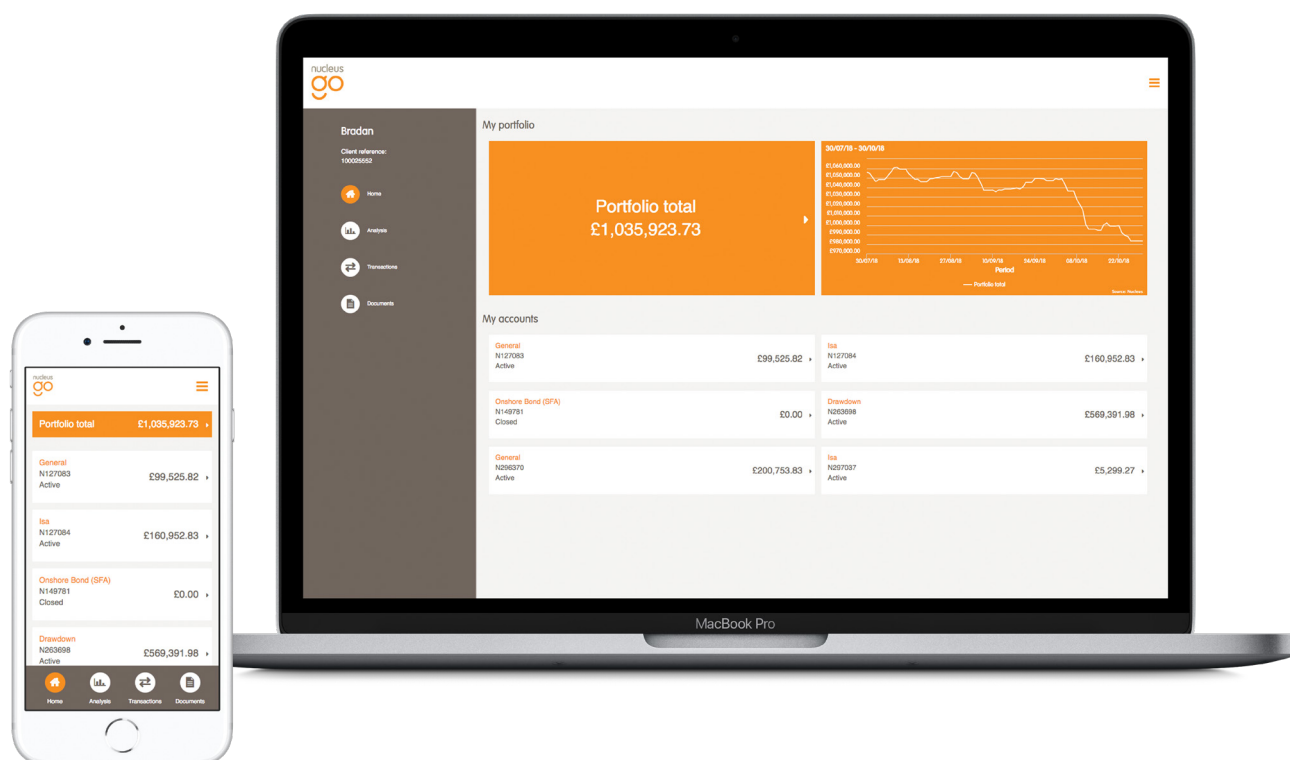
Guide

2.0 Homepage

On the homepage of Go, once your client has logged in, they can view the assets and values for their entire portfolio. This matches the information that you see in the investments section of the wrap summary page on the adviser platform.

3.0 Account / portfolio summary

Clients can view the assets and values for each of their accounts by clicking on the account name. The values are exactly the same whether the client is viewing their account summary or portfolio summary, however the account summary view has some additional information for example, wrapper details, model portfolio information and contribution or withdrawal information for that specific account. This matches what you see on the account details page. Go will also include wrapper related information such as Isa contributions.

Please note that when Go launches in May, clients won't be able to view their pension drawdown history or pension wrapper information. This has been scheduled into an upcoming release and will be available soon. This means that clients won't be able to see their max GAD or review dates, but you will still be able to share this information with your clients from the information on the platform. Additionally, in the new version of Go, clients can no longer download fund factsheets, however you can of course share these from the platform if required.

Key features of the account and summary pages:

- Links to transactions and analysis for that account
- View holdings as £ or %
- Expand each asset for more info

Investment holdings

Mila Oliver - 100057252 - N164314 Isa						
Account status: Active			Model portfolio name: BRBFH P50 (gross)			
Asset name	ISIN	Units	Price	Value £	% of account	% of portfolio
Cash Account ISA	Cash ISA	373.85	£1.000000	£373.85	3.14%	0.37%
Dimensional Emerging Markets Core Equity Acc	GB0033772624	12.655	£47.300000	£598.58	5.02%	0.59%
Dimensional Global Short Dated Bond Acc Gross	GB00B735N017	393.528	£11.480000	£4,517.70	37.92%	4.44%
Dimensional Global Small Companies I Acc	IE00B67QQ264	29.587	£22.000000	£650.91	5.46%	0.64%
Dimensional International Value Acc	GB0033772285	20.25	£31.840000	£644.76	5.41%	0.63%
Dimensional Sterling Inf Linked Int Dur Fixed Acc	IE00B3PVQJ91	76.795	£14.750000	£1,132.73	9.51%	1.11%

Your view

Investments	Value
Cash Account ISA	£377.31
Dimensional Emerging Markets Core Equity Acc	£595.42
Dimensional Global Short Dated Bond Acc Gross	£4,513.77
Dimensional Global Small Companies I Acc	£650.91
Dimensional International Value Acc	£639.49

Client view

Available on account summary only

Regular payments

Type	Amount	Frequency	Next payment date	Bank details
Individual	£100.00	Monthly	06/05/2019	09-00-XX / XXXX5108

Model portfolio	BRBFH P50 (gross)
Fund name	Split %
Cash	2.50
Dimensional Emerging Markets Core Equity Acc	4.90
Dimensional Global Short Dated Bond Acc Gross	38.90
Dimensional Global Small Companies I Acc	5.50
Dimensional International Value Acc	5.50
Dimensional Sterling Inf Linked Int Dur Fixed Acc	9.80

Client view

nucleus welcome to your platform

You are logged in as 100126955 Logout

Home | Clients | Tools | MI | Reports | Tax year start | MiFID II | Support | Wrapstore | Library | Research | Admin | Contact us

Home > Clients > Mila Oliver 's portfolio > Maintenance

23 Apr 2019 12:53:34

Top-up/add investment | Account detail ∨ | Tools & reports ∨ | Download PDF ∨ | Download CSV ∨

Maintain your accounts

Regular money in/money out

Pension - N287066

Transaction	Payer/Payee	Amount	Frequency	Current payment/withdrawal	Drawdown profile	Bank account	Status
Regular payments	Skilleter Company	£409.29	Monthly	06/05/2019		20-36-43 101001990	Active

Isa - N16431

Transaction				awal	Drawdown profile	Bank account	Status
Regular payments						20-36-43 101051082	Active

Model portfolio details

Current model portfolio

Model portfolio name — BRBFH P50 (gross)

Rebalancing options

Include in rebalancing	☑
Rebalancing frequency	Half yearly
Next rebalance due date	01/06/2019
Rebalance today	☐
Apply regular payments	☑

Your view

Your view

Your view

4.0 Analysis

The analysis page can be accessed from the account summary or by selecting 'Analysis' from the side menu. The analysis graph shows the daily values of the account or total portfolio and any money in or out during the same period. You can see the same analysis information as your clients by going into their portfolio on Narrate.

Client view

Your view

Your view
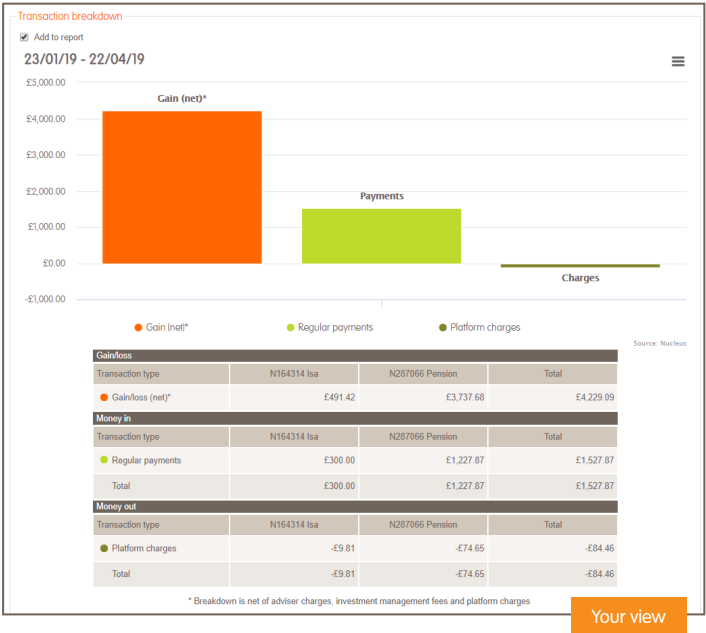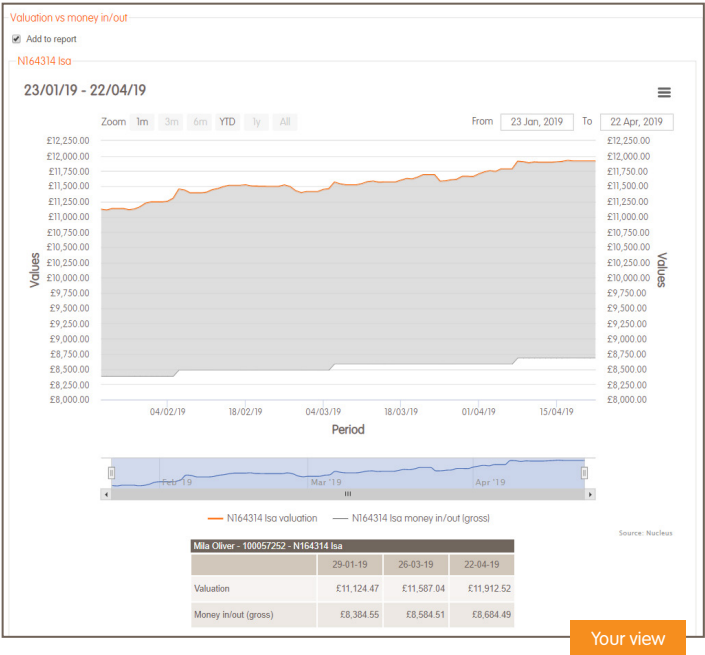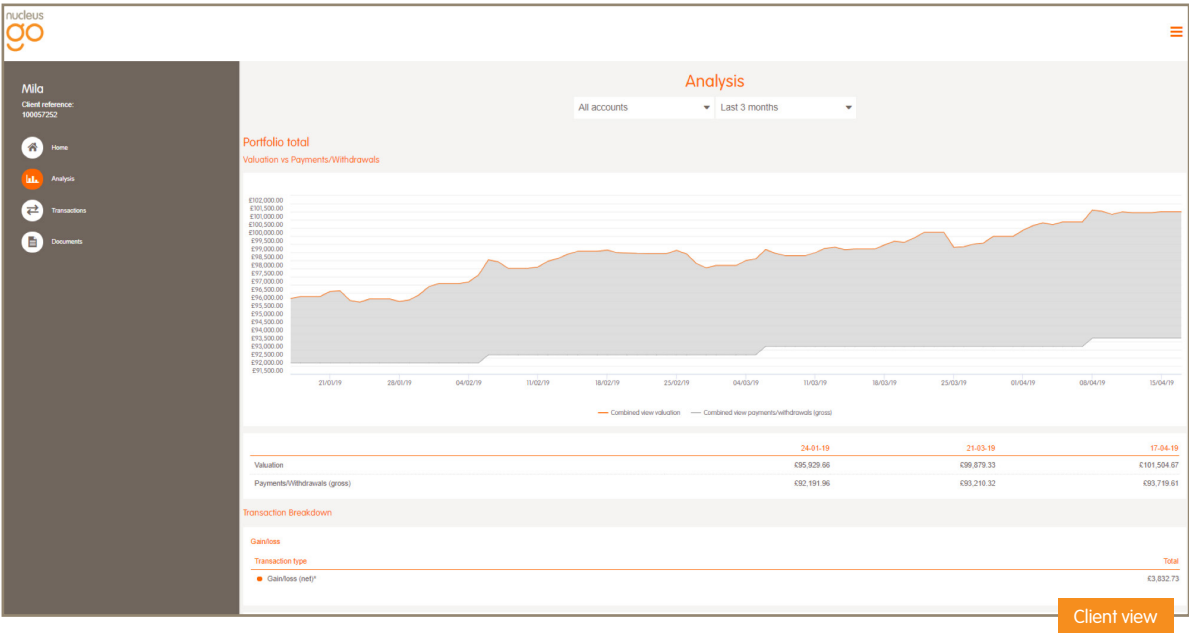
5.0 Transactions

The transactions page can be accessed from the portfolio summary page for a specific account or from the side menu. It will contain the same information you see on the transaction page of the adviser platform and has the same filter and export features.

Client access to the transactions page is controlled through the adviser platform in the same way as the current client portal, so you can opt your clients out of seeing this view if required. Client's permissions for the existing portal will apply to Go, so if they're set up to view transactions currently, this will stay the same when Go launches.

Account summary

Client name:	Mila Oliver
Client reference:	100057252
Account number:	N164314
Account type:	Isa
Advice fee (annual):	£0.00

Regular payments

Type	Amount	Frequency	Next payment date	Bank details
Individual	£100.00	Monthly	06.05.19	20-36-XX / XXXX51082

Transaction history

23/04/2018 - 23/04/2019 | Effective date

search transactions..

Filter transactions | Show all | Download report

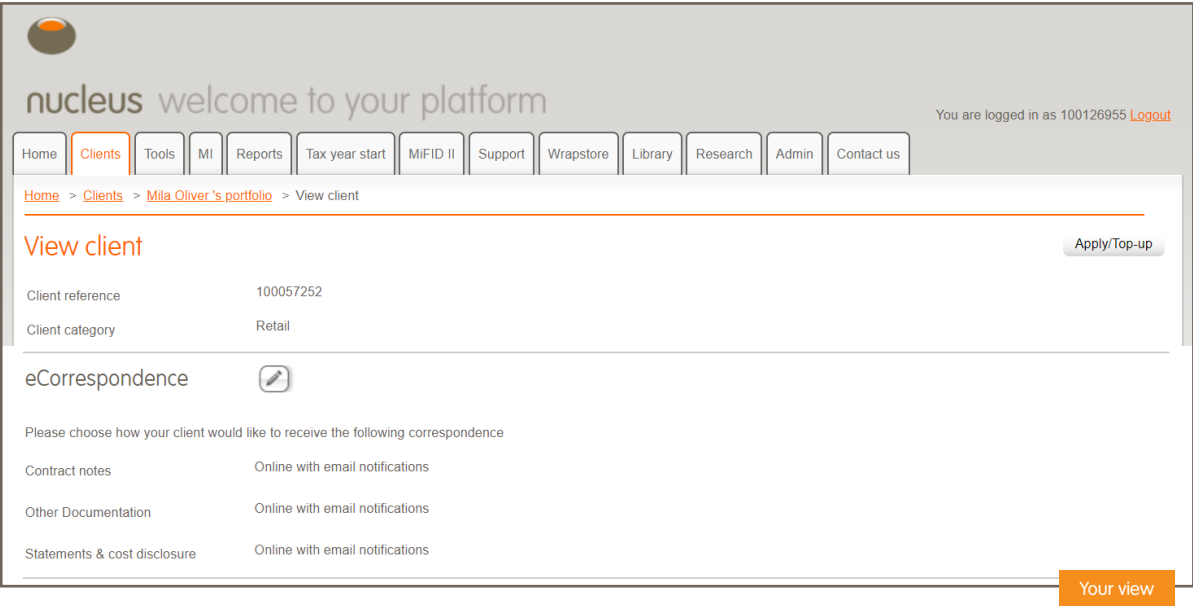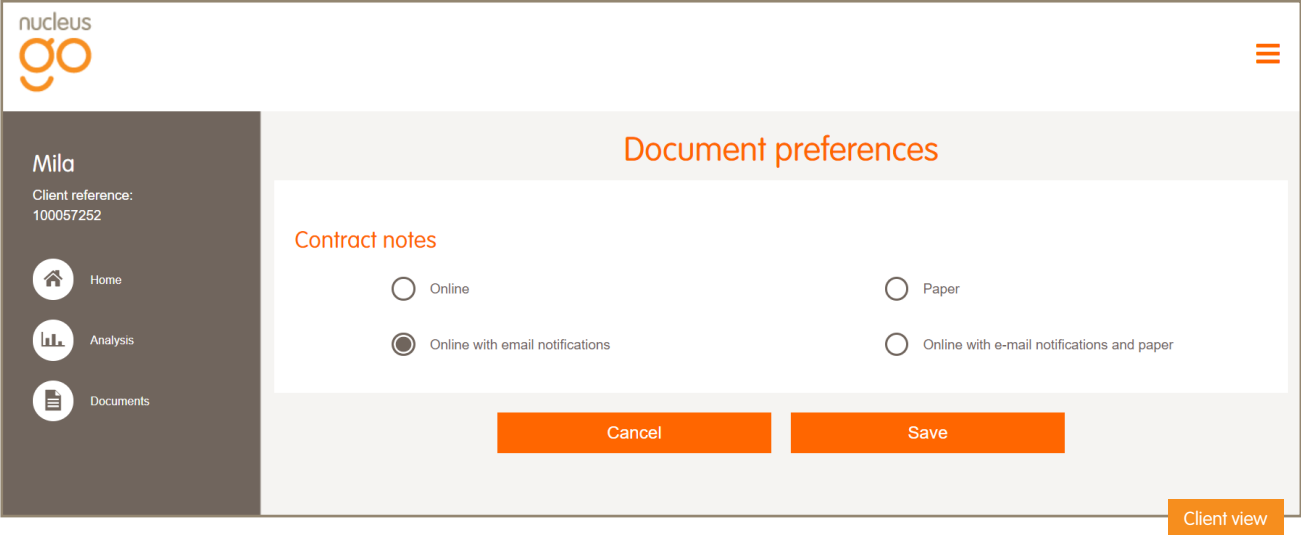| Effective date	Processed date	Description	Units	Price	Fees	Amount	Cash balance
08.04.19	04.04.19	Regular individual payment				£100.00	£276.37
31.03.19	02.04.19	Nucleus fee - Ref 183905991			-£3.44		£273.87
06.03.19	04.03.19	Regular individual payment				£100.00	£277.31
01.03.19	02.03.19	Nucleus fee - Ref 183215160			-£3.07		£274.81
06.02.19	04.02.19	Regular individual payment				£100.00	£277.88
31.01.19	02.02.19	Nucleus fee - Ref 182431601			-£3.30		£275.38
07.01.19	03.01.19	Regular individual payment				£100.00	£278.68

Your view

6.0 Documents

We're making it easy for your clients to easily view all of their account correspondence and documentation online. Clients can view and download all of their correspondence by clicking on 'Documents' in the side menu of Go, and we've improved the user experience of updating their correspondence preferences.

Client view

Your view

6.0 Documents

nucleus
go

Mila

Client reference:
100057252

Home

Analysis

Documents

Document preferences

Contract notes

○ Online   ○ Paper

◉ Online with email notifications   ○ Online with e-mail notifications and paper

Cancel   Save

Client view

nucleus welcome to your platform

You are logged in as 100126955 Logout

Home | Clients | Tools | MI | Reports | Tax year start | MiFID II | Support | Wrapstore | Library | Research | Admin | Contact us

Home > Clients > Mila Oliver 's portfolio > View client

View client

Apply/Top-up

Client reference	100057252
Client category	Retail

eCorrespondence ✎

Please choose how your client would like to receive the following correspondence

| Contract notes	Online with email notifications
Other Documentation	Online with email notifications
Statements & cost disclosure	Online with email notifications

Your view

7.0 Other features

In addition to the core features of Nucleus Go, we've also added some additional enhancements including a newsfeed, which means we can keep clients up to date with news and updates to their site, including new features as they are developed, and maintenance and availability updates. Clients can also easily view your contact details and those of Nucleus should they need to contact us.

8.0 Firm branding

Like the current client portal, Nucleus Go will incorporate any existing firm branding. Go is designed to enhance your client proposition and your firm branding supports you in providing a consistent client experience. Please note that if you currently have a personalised URL for the existing client portal, the new URL to share with your clients will be: go.nucleusfinancial.com.
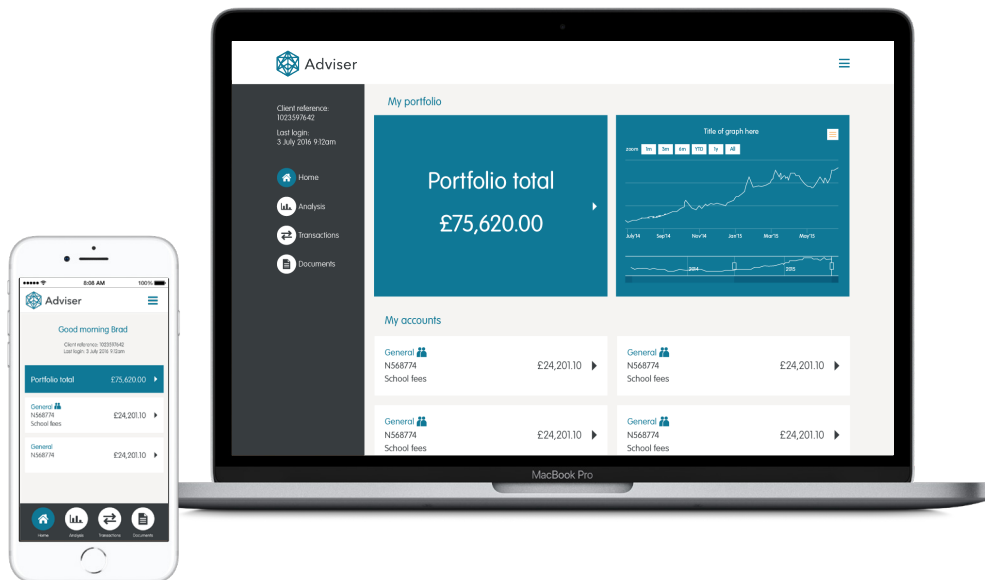
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