

Nucleus Go client view

Nucleus platform user guide

Edition 01

Date of publication 24/4/2019

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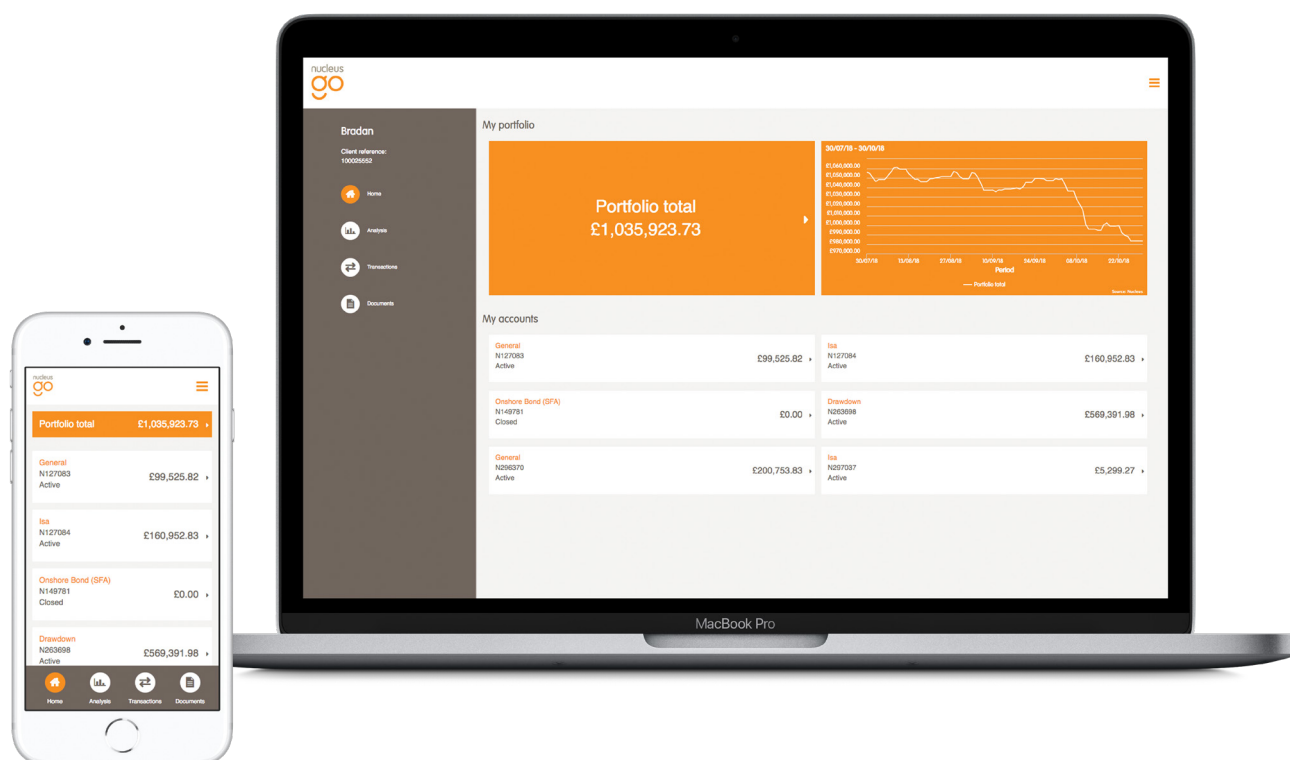
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Introduction

1.0 Introduction

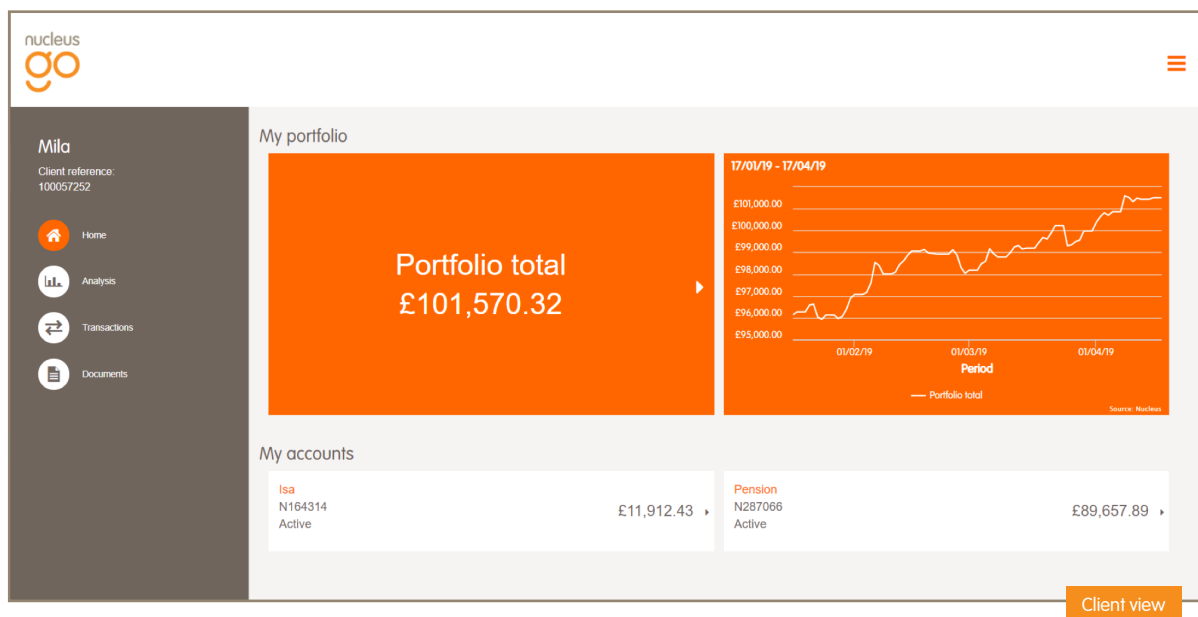
This guide is designed to help you understand how your client views their portfolios using Nucleus Go, and where you can find corresponding information on the platform or by using Narrate. This guide has been developed using dummy data to help give you a visual overview of what your client can see on Go, and where you can find the corresponding information using the platform or Narrate.



Guide

2.0 Homepage

On the homepage of Go, once your client has logged in, they can view the assets and values for their entire portfolio. This matches the information that you see in the investments section of the wrap summary page on the adviser platform.



The screenshot shows the Nucleus adviser platform. At the top, it says 'nucleus welcome to your platform' and 'You are logged in as 100126955 Logout'. Below this is a navigation bar with tabs: Home, Clients, Tools, MI, Reports, Tax year start, Support, MIFID II, Wrapstore, Library, Research, Admin, and Contact us. The breadcrumb trail is 'Home > Clients > Wrap summary' and the timestamp is '23 Apr 2019 11:00:22'. The main section is titled 'Wrap summary' and contains client details: Name 'Oliver, Mila', Client reference '100057252', and Adviser 'T Field - 2905'. Below the details is a table showing the portfolio breakdown.

Type	Name	Account ID	Joint owner(s)	Valuation	% of portfolio
Isa	Isa	N164314		£11,912.43	11.73
Pension	Pension	N287066		£89,657.89	88.27
Memo assets				£0.00	0.00
Portfolio total				£101,570.32	

A 'Your view' button is located at the bottom right of the interface.

3.0 Account / portfolio summary

Clients can view the assets and values for each of their accounts by clicking on the account name. The values are exactly the same whether the client is viewing their account summary or portfolio summary, however the account summary view has some additional information for example, wrapper details, model portfolio information and contribution or withdrawal information for that specific account. This matches what you see on the account details page. Go will also include wrapper related information such as Isa contributions.

Please note that when Go launches in May, clients won't be able to view their pension drawdown history or pension wrapper information. This has been scheduled into an upcoming release and will be available soon. This means that clients won't be able to see their max GAD or review dates, but you will still be able to share this information with your clients from the information on the platform. Additionally, in the new version of Go, clients can no longer download fund factsheets, however you can of course share these from the platform if required.

Key features of the account and summary pages:

- Links to transactions and analysis for that account
- View holdings as £ or %
- Expand each asset for more info

Investment holdings

Mila Oliver - 100057252 - N164314 Isa						
Account status: Active			Model portfolio name: BRBFH P50 (gross)			
Asset name	ISIN	Units	Price	Value £	% of account	% of portfolio
Cash Account ISA	Cash ISA	373.85	£1.000000	£373.85	3.14%	0.37%
Dimensional Emerging Markets Core Equity Acc	GB0033772624	12.655	£47.300000	£598.58	5.02%	0.59%
Dimensional Global Short Dated Bond Acc Gross	GB00B735N017	393.528	£11.480000	£4,517.70	37.92%	4.44%
Dimensional Global Small Companies I Acc	IE00B67QQ264	29.587	£22.000000	£650.91	5.46%	0.64%
Dimensional International Value Acc	GB0033772285	20.25	£31.840000	£644.76	5.41%	0.63%
Dimensional Sterling Inf Linked Int Dur Fixed Acc	IE00B3PVQJ91	76.795	£14.750000	£1,132.73	9.51%	1.11%

Your view

Investments		Value
Cash Account ISA		£377.31
Dimensional Emerging Markets Core Equity Acc		£595.42
Dimensional Global Short Dated Bond Acc Gross		£4,513.77
Dimensional Global Small Companies I Acc		£650.91
Dimensional International Value Acc		£639.49

Client view

Available on account summary only

Regular payments				
Type	Amount	Frequency	Next payment date	Bank details
Individual	£100.00	Monthly	06/05/2019	09-00-XX / XXXX5108
Model portfolio				
BRBFH P50 (gross)				
Fund name	Split %			
Cash	2.50			
Dimensional Emerging Markets Core Equity Acc	4.90			
Dimensional Global Short Dated Bond Acc Gross	38.90			
Dimensional Global Small Companies I Acc	5.50			
Dimensional International Value Acc	5.50			
Dimensional Sterling Inf Linked Int Dur Fixed Acc	9.80			

Client view

welcome to your platform

You are logged in as 100126955Logout

[Home](#)
[Clients](#)
[Tools](#)
[MI](#)
[Reports](#)
[Tax year start](#)
[MIFID II](#)
[Support](#)
[Wrapstore](#)
[Library](#)
[Research](#)
[Admin](#)
[Contact us](#)

[Home](#) > [Clients](#) > [Mila Oliver's portfolio](#) > Maintenance
 23 Apr 2019 12:53:34

[Top-up/add investment](#)
[Account detail](#)
[Tools & reports](#)
[Download PDF](#)
[Download CSV](#)

Maintain your accounts

Regular money in/money out

Pension - N287066

Transaction	Payer/Payee	Amount	Frequency	Current payment/withdrawal	Drawdown profile	Bank account	Status
Regular payments	Skilleter Company	£409.29	Monthly	06/05/2019		20-36-43 101001990	Active

Isa - N164314

Transaction	Drawdown profile	Bank account	Status
Regular payments		20-36-43 101051082	Active

Model portfolio details

Current model portfolio

Model portfolio name: BRBFH P50 (gross)

Rebalancing options

Include in rebalancing: ☒

Rebalancing frequency: Half yearly

Next rebalance due date: 01/06/2019

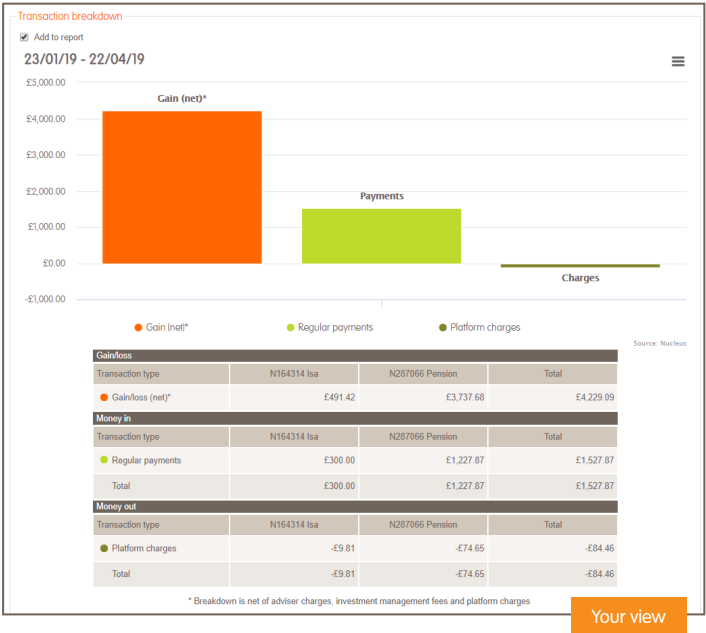
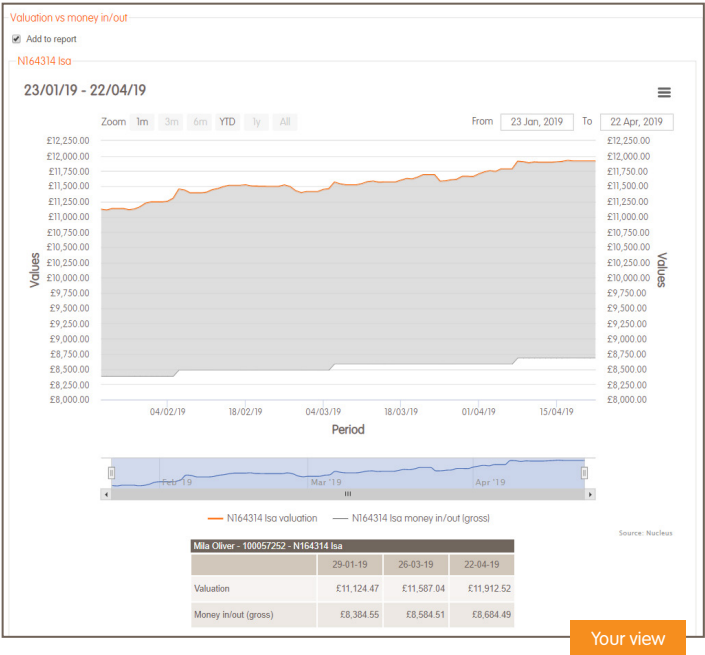
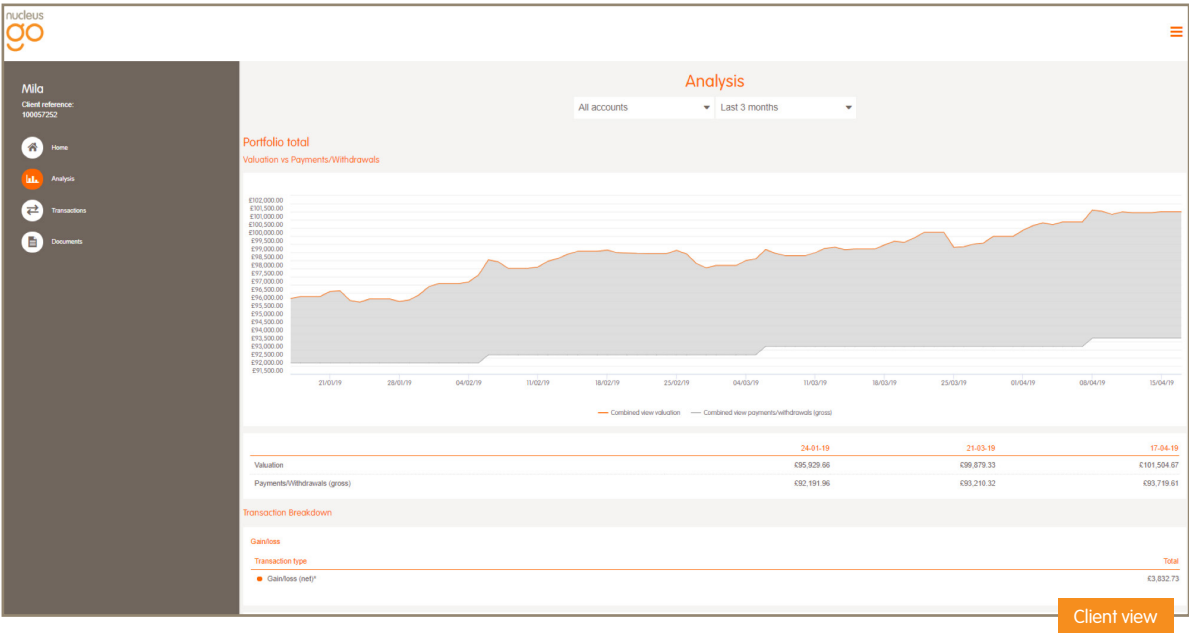
Rebalance today: ☐

Apply regular payments: ☒

Your view

4.0 Analysis

The analysis page can be accessed from the account summary or by selecting 'Analysis' from the side menu. The analysis graph shows the daily values of the account or total portfolio and any money in or out during the same period. You can see the same analysis information as your clients by going into their portfolio on Narrate.



5.0 Transactions

The transactions page can be accessed from the portfolio summary page for a specific account or from the side menu. It will contain the same information you see on the transaction page of the adviser platform and has the same filter and export features.

Client access to the transactions page is controlled through the adviser platform in the same way as the current client portal, so you can opt your clients out of seeing this view if required. Client's permissions for the existing portal will apply to Go, so if they're set up to view transactions currently, this will stay the same when Go launches.

		Transactions					
Mila Client reference: 100057252		Isa N164314		Last 3 months			
Filter transactions Hide all search transactions...						Download report	
Effective date	Processed date	Description	Units	Price	Fees	Amount	Cash balance
08.04.19	09.04.19	Regular individual payment				£100.00	£279.81
12.04.19		Buy - Cash Account ISA	2.5	£1.00		£2.50	
15.04.19		Buy - Dimensional Emerging Markets Core Equity Acc (Awaiting settlement - exp. 18.04.19)	0.109	£44.98		£4.90	
15.04.19		Buy - Dimensional Global Short Dated Bond Acc Gross (Awaiting settlement - exp. 18.04.19)	3.385	£11.49		£38.90	
15.04.19		Buy - Dimensional Global Small Companies I Acc (Awaiting settlement - exp. 18.04.19)	0.262	£21.00		£5.50	
15.04.19		Buy - Dimensional International Value Acc (Awaiting settlement - exp. 18.04.19)	0.183	£30.03		£5.50	
15.04.19		Buy - Dimensional Sterling Int Linked Int Dst Fixed Acc (Awaiting settlement - exp. 18.04.19)	0.651	£15.05		£9.80	
15.04.19		Buy - Dimensional UK Small Companies Acc (Awaiting settlement - exp. 18.04.19)	0.054	£42.44		£2.30	
15.04.19		Buy - Dimensional UK Value Acc (Awaiting settlement - exp. 18.04.19)	0.095	£24.27		£2.30	
15.04.19		Buy - Vanguard FTSE Developed World vUK Equity Index Acc (Awaiting settlement - exp. 17.04.19)	0.0476	£344.7595		£16.40	
15.04.19		Buy - Vanguard FTSE U.K. All Share Index Acc (Awaiting settlement - exp. 17.04.19)	0.035	£199.9785		£7.00	
15.04.19		Buy - iShares Global Prop Securities Eq Index (UK) D Acc (Awaiting settlement - exp. 23.04.19)	2.242	£2.185		£4.90	
06.03.19	04.03.19	Regular individual payment				£100.00	£277.31
01.03.19	02.03.19	Nucleus fee - Ref 183215160			-£3.07		£274.81
06.02.19	04.02.19	Regular individual payment				£100.00	£277.88
31.01.19	02.02.19	Nucleus fee - Ref 182431601			-£3.30		£275.38

Client view

Account summary

Client name:

Mila Oliver

Client reference:

100057252

Account number:

N164314

Account type:

Isa

Advice fee (annual):

£0.00

Regular payments

Type

Amount

Frequency

Next payment date

Bank details

Individual

£100.00

Monthly

06.05.19

20-36-XX / XXXX51082

Transaction history

23/04/2018 - 23/04/2019

Effective date

Filter transactions

Show all

Download report

search transactions..

Effective date

Processed date

Description

Units

Price

Fees

Amount

Cash balance

08.04.19

04.04.19

Regular individual payment

£100.00

£276.37

31.03.19

02.04.19

Nucleus fee - Ref 183905991

-£3.44

£273.87

06.03.19

04.03.19

Regular individual payment

£100.00

£277.31

01.03.19

02.03.19

Nucleus fee - Ref 183215160

-£3.07

£274.81

06.02.19

04.02.19

Regular individual payment

£100.00

£277.88

31.01.19

02.02.19

Nucleus fee - Ref 182431601

-£3.30

£275.38

07.01.19

03.01.19

Regular individual payment

£100.00

£278.68

Your view

6.0 Documents

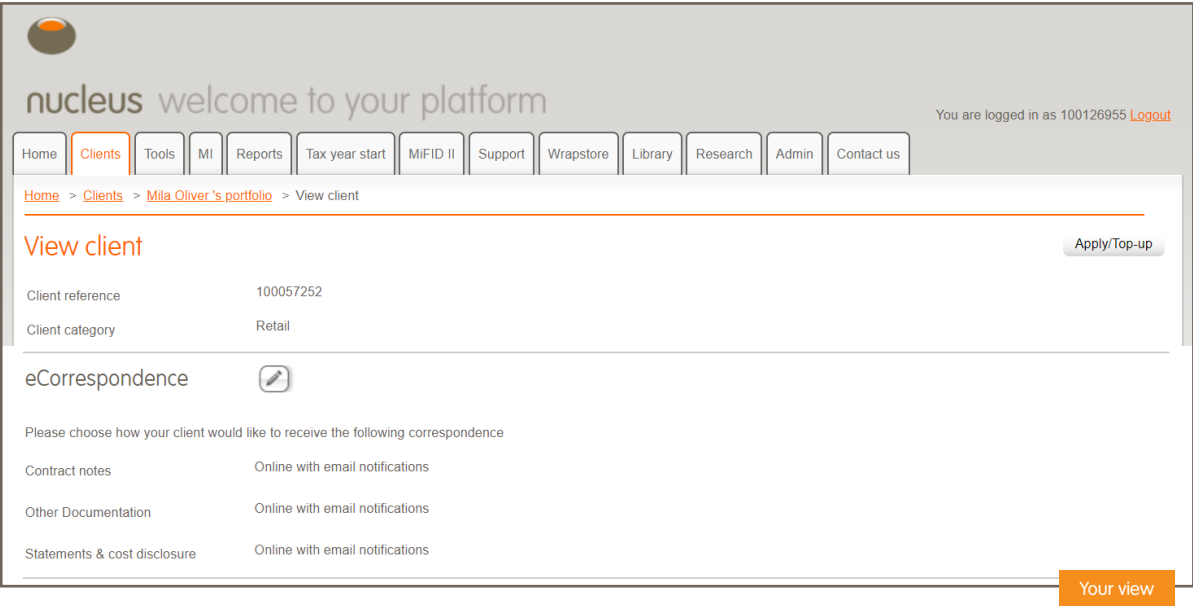
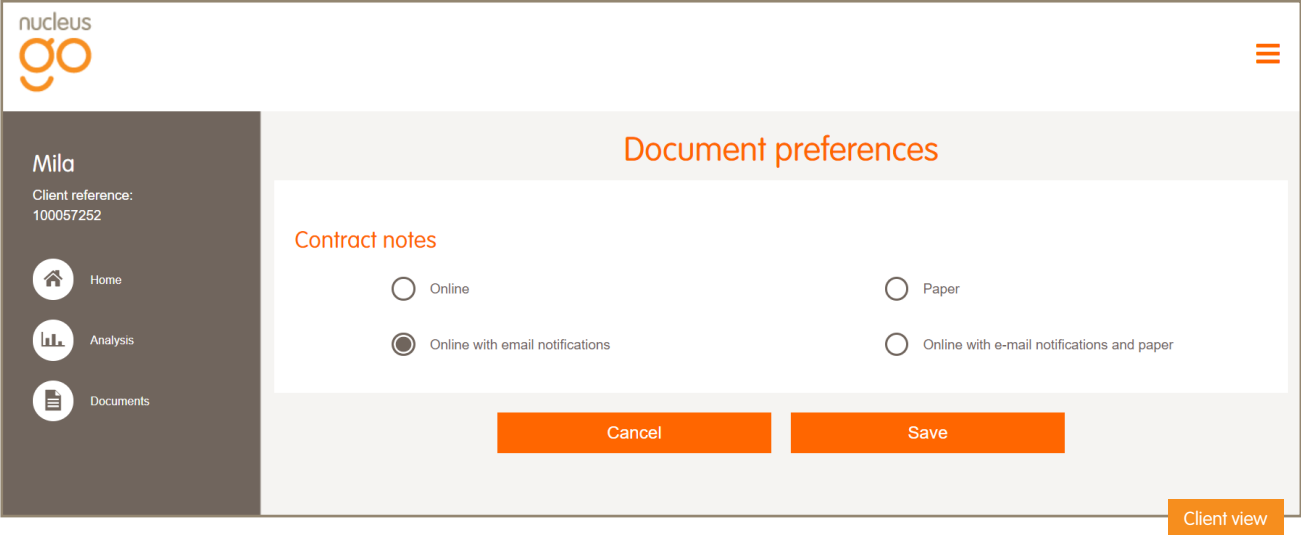
We're making it easy for your clients to easily view all of their account correspondence and documentation online. Clients can view and download all of their correspondence by clicking on 'Documents' in the side menu of Go, and we've improved the user experience of updating their correspondence preferences.

The screenshot shows the 'Documents' page for a client named Mila. The left sidebar contains the Nucleus Go logo and a menu with options: Home, Analysis, Transactions, and Documents (which is highlighted). The main content area is titled 'Documents' and features three dropdown filters: 'All documents', 'All accounts', and 'Last 3 months'. Below these filters, it states 'Showing 2 of 2 documents'. Two document entries are listed, both titled 'N31 - Contract note' for 'N287066 Pension'. The first document is dated 06/04/2019 and the second is dated 05/04/2019. Each entry has a red document icon to its right. At the bottom right of the page, there is an orange button labeled 'Client view'.

The screenshot shows the 'Correspondence' page within the Nucleus platform. The top navigation bar includes links for Home, Clients, Tools, MI, Reports, Tax year start, MiFID II, Support, Wrapstore, Library, Research, Admin, and Contact us. The 'Clients' link is highlighted. Below the navigation bar, the breadcrumb trail reads 'Home > Clients > Mila Oliver's portfolio > Correspondence'. The page title is 'Correspondence'. The client information is 'Mila Oliver' with client number '100057252'. The search filters are set to 'All correspondence' for 'All accounts' for the period '23/03/2019 - 23/04/2019'. A 'Search' button is present. Below the filters, a table displays the correspondence records. The table has columns for Letter id, Description, Account type, Account, and Date sent. The first row is highlighted. At the bottom right, there is an orange button labeled 'Your view'.

Letter id	Description	Account type	Account	Date sent
120274019	NF5A - Wrap Client Statement			05/02/2019
119646332	N31 - Contract note	General	N276054	01/12/2018
119637773	N31 - Contract note	General	N276054	30/11/2018
119626004	N31 - Contract note	General	N276054	29/11/2018
119256112	Client Statements Oct 2018			06/11/2018

6.0 Documents

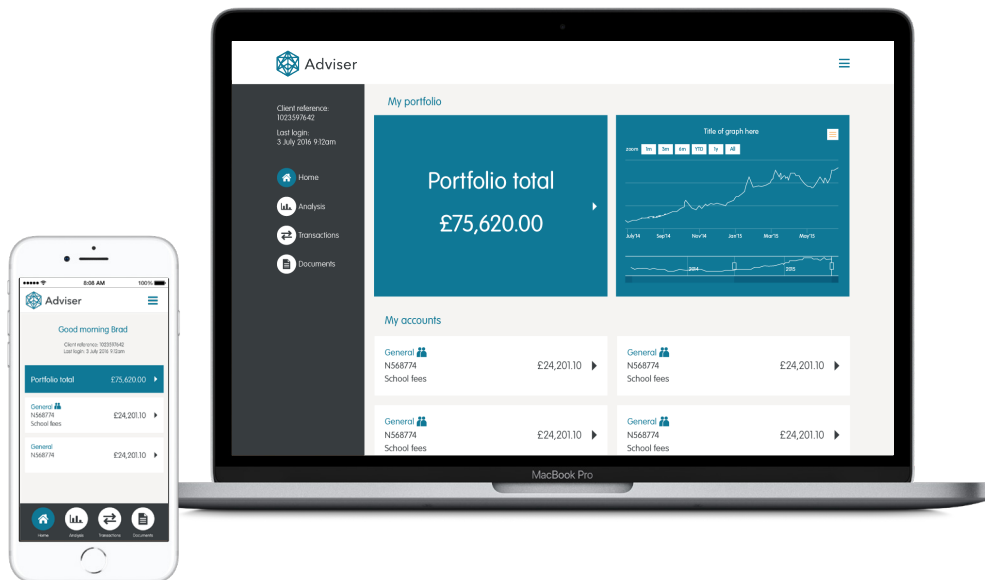


7.0 Other features

In addition to the core features of Nucleus Go, we've also added some additional enhancements including a newsfeed, which means we can keep clients up to date with news and updates to their site, including new features as they are developed, and maintenance and availability updates. Clients can also easily view your contact details and those of Nucleus should they need to contact us.

8.0 Firm branding

Like the current client portal, Nucleus Go will incorporate any existing firm branding. Go is designed to enhance your client proposition and your firm branding supports you in providing a consistent client experience. Please note that if you currently have a personalised URL for the existing client portal, the new URL to share with your clients will be: go.nucleusfinancial.com.



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